



Parent Code of Conduct

St Nicholas School is a UNICEF Rights Respecting School with Gold Status and promotes rights respecting values in all its policies



The Governing Body of St Nicholas School formally adopted

this code of conduct in September 2023

It will be reviewed September 2026 unless otherwise advised

Signed _____

Head Teacher

Signed _____

Chair of Governors

Contents:

- 1. Purpose and Scope**
- 2. Our expectations of parents and carers**
- 3. Behaviour that will not be tolerated**
- 4. Online Safety and social media conduct**
- 5. Breaching the code of conduct**

1. Purpose and Scope

At St Nicholas School, we believe it is important to:

- Work in partnership with families to support their child's learning
- Create a safe, respectful and inclusive environment for pupils, staff and parents/carers
- Model appropriate behaviour for our pupils at all times

To help us do this, we set clear expectations and guidelines on behaviour for all members of our community. This includes staff (through the Staff Code of Conduct) and pupils (through the Behaviour Policy).

This code of conduct aims to help the school work together with parents by setting guidelines on appropriate behaviour.

We use the term 'parents' to refer to:

- Anyone with parental responsibility for a pupil
- Anyone caring for a child (such as grandparents or child-minders)

2. Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our school
- Work together with staff in the best interests of our pupils
- Treat all members of the school community with respect – setting a good example with speech and behaviour
- See a peaceful solution to issues
- Correct their own child's behaviour (or those in their care), particularly in public, where it could lead to conflict, aggression or unsafe conduct
- Approach the right member of school staff to help resolve any issues of concern
- Respond to invitations regarding meetings
- Attend parents evening and annual reviews
- Provide the school with two emergency contact numbers and two email addresses
- Promptly collect your child when they are ill from school
- Make the school aware of any medical needs your child has
- Collect your child from school/bus drop off point on time at the end of the day (this includes from any after school clubs)
- Inform the school office and the class teacher of any absence on the first day of absence

3. Behaviour that will not be tolerated

- Disrupting, or threatening to disrupt, school operations (including events on the school grounds)
- Swearing, or using offensive language
- Displaying a temper, or shouting at members of staff, pupils or other parents
- Threatening another member of the school community

- Sending abusive messages to another member of the school community, including via text, email or social media
- Recording members of staff at meetings without declaring you are doing so and without their permission
- Use of physical punishment against your child whilst on school premises
- Any aggressive behaviour (including verbally, physically or in writing) towards another child or adult
- Disciplining another person's child - please bring any behaviour incidents to a member of staff's attention
- Smoking or drinking on school premises
- Possessing or taking drugs (including legal highs)
- Coming onto the school premises whilst under the influence of drugs or alcohol
- Bringing dogs onto the school premises (other than guide or dogs)
- Regularly arriving late to collect your child or bringing your child to school late

4. Online safety and social media conduct

The school will expect parents to behave in a civilised manner online and will not tolerate any of the following online behaviour:

- Posting defamatory content about parents, pupils, the school or its employees including naming staff
- Complaining about the school's values and methods on social media
- Posting content containing confidential information regarding the school or any members of its community e.g. a complaint outcome; name of staff member
- Contacting school employees through social media, including requesting to 'follow' or 'friend' them, or sending them private messages
- Creating or joining groups or chats that victimise or harass a member of staff or the school in general
- Posting images of any staff members or pupils without their prior consent

Parents' social media usage will be in accordance with the school's Social Media Policy. The school retains the right to request that any damaging material is removed from social media websites.

If parents wish to make a complaint, the school's Complaint Procedure Policy will be followed.

5. Breaching the code of conduct

If the school suspects, or becomes aware, that a parent has breached the code of conduct, the school will gather information from those involved and speak to the parents about the incident.

Depending on the nature of the incident, the school may then:

- Send a warning letter to the parent
- Invite the parent in to the school to meet with a senior member of staff or the Head Teacher
- Contact the appropriate authorities (in cases of criminal or safeguarding behaviours)

- Seek advice from Croydon Council regarding further action (in cases of conduct that may be libellous or slanderous)
- Ban the parent from the school site

The school will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the code of conduct rests with the Head Teacher.

The Head teacher will consult the Chair of Governors before banning a parent from the school site.